Dear Residents and Families,

As a five-star retirement community, our top priority has always been the health and safety of our residents, families, visitors and staff. Lakeview is following guidance from multiple governmental agencies including the United States Centers for Disease Control (CDC), the United States Centers for Medicare and Medicaid Services (CMS), the Kansas Department of Health and Environment (KDHE), the Kansas Department of Aging and Disability Services (KDADS) and the Johnson County Department of Health and Environment (JCDHE).

CMS has issued regulatory guidance for nursing homes that requires reporting of COVID-19 test results in residents and employees. Our activity since last Friday is reflected in the following tables:

### COVID-19 (weekly change)

<table>
<thead>
<tr>
<th>Level of Care</th>
<th>Residents</th>
<th>Number Tested</th>
<th>Negative Results</th>
<th>Positive Results</th>
<th>Pending Results</th>
<th>Passed Away</th>
<th>Hospitalized</th>
<th>Recovering ET Rehab</th>
<th>Recovering at Home</th>
<th>Recovered</th>
</tr>
</thead>
<tbody>
<tr>
<td>Independent Living</td>
<td>518 (↑1)</td>
<td>104 (↑11)</td>
<td>90 (↑11)</td>
<td>14 (0)</td>
<td>0</td>
<td>3</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>10</td>
</tr>
<tr>
<td>Assisted Living</td>
<td>22</td>
<td>82 (↑18)</td>
<td>82 (↑18)</td>
<td>0 (0)</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Care Center (SNF)</td>
<td>105 (↑3)</td>
<td>864 (↑103)</td>
<td>863 (↑102)</td>
<td>0 (1)</td>
<td>1</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>ET Rehab</td>
<td>17 (↑2)</td>
<td>90 (↑14)</td>
<td>89 (↑14)</td>
<td>1 (0)</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>1</td>
</tr>
<tr>
<td>Total</td>
<td>662</td>
<td>1140 (↑126)</td>
<td>1124 (↑125)</td>
<td>15 (↑1)</td>
<td>1</td>
<td>3</td>
<td>0</td>
<td>1</td>
<td>0</td>
<td>11</td>
</tr>
</tbody>
</table>

### Status (weekly change)

<table>
<thead>
<tr>
<th>Level of Care</th>
<th>Number Tested</th>
<th>Negative Results</th>
<th>Positive Results</th>
<th>Pending Results</th>
<th>Passed Away</th>
<th>Hospitalized</th>
<th>Recovering ET Rehab</th>
<th>Recovering at Home</th>
<th>Recovered</th>
</tr>
</thead>
<tbody>
<tr>
<td>Employees</td>
<td>498 (↑1)</td>
<td>4790 (↑554)</td>
<td>4628 (↑417)</td>
<td>21 (↑3)</td>
<td>141 (↑134)</td>
<td>4</td>
<td>17 (↑11)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

September was very busy on the testing front with nearly 3,000 tests performed between residents and staff. As of today we do not have any active resident COVID cases. We are also seeing quite a few people with respiratory symptoms similar to COVID but are not testing positive for COVID. Therefore it appears the respiratory virus season has arrived early this year. We are not seeing the flu yet, but it won’t be long before flu season will begin too. We encourage everyone to get the flu shot this year, residents and staff.

On the employee front, we conducted over 550 tests in the past week, yielding 3 positive COVID-19 results. Any residents or staff who had a potential minimal exposure has been contacted and tested negative. As of today, we have a total of 4 staff members off due to positive results and they will remain off until they are cleared per Johnson County Health Department requirements. It is critical that Lakeview staff and residents continue to follow the health and safety precautions listed at the end of this letter.

Lakeview’s Independent Living reopening plan will continue at a slow and cautious pace.

**IL Open:**

- Outpatient Therapy by appointment only with aquatic therapy available.
- Indoor & outdoor walking provided you wear a mask and maintain 6’ feet of social distancing. Please use the sidewalks and walking trails while walking around the beautiful Lakeview campus.
- The Art Studio in Northpointe & Woodshop in Heritage are open following social distancing guidelines.
• All high rise common area spaces are open to residents only (no visitors) with 4 unrelated residents allowed per table and residents must wear masks the whole time. Please sign the log book in these common area spaces in the event of a COVID-19 exposure and we need to contact trace.
• Eastside Terrace (744-2306) & Heritage (744-2497) Beauty Shops are open by appointment only.
• IL residents can have visitors in their apartments, on their balconies/patios, and outside provided the resident and visitors wear masks, practice social distancing of at least 6 feet, and limit to less than 5 people. We recommend all visitors be screened at one of the screening areas to help protect everyone’s safety. This also provides us the ability to contact trace possible outside exposures to COVID-19. Visitors may not stay overnight unless providing medical assistance.
• Library hours are Mon – Fri, 9:00 - 11:00 & 1:00 - 3:00. No sitting or reading in the library at this time.
• Country Club Bank is open Mon 9:00am-noon, Wed 1:00-4:00pm, Fri 9:00am-noon.
• ET Fitness Center hours are Mon – Fri, 8:00 - 3:30pm. Living Well staff will be monitoring the room.
• ET Aquatic Center is open Mon – Fri, 8:00 - 3:00pm and you must call 951-3812 to get an appointment time. The locker rooms are now open for post swim changing only.
• The water fountains, showers and towel service are not be available so plan accordingly.
• “On-campus taxi service” (in lieu of regular shuttle service) will be by appointment only Mon – Fri, 8:00 – 3:45. You will need to call 744-2490 to schedule a pick-up and return time.
• What-Not-Shop contactless sales are open to residents and staff. Items may be purchased by dropping money in the after hour’s sale box outside the What-Not-Shop and taking the item with you.
• Pantry “shop at home” ordering continues by calling 951-3831 with your grocery list. Orders placed by noon on Monday will be delivered Wednesday and orders placed by noon on Wednesday will be delivered Friday. Deliveries are made to your doorstep and charges are billed to your resident statement.
• Outdoor visitation in the licensed areas has resumed. Please contact your Social Worker for scheduling.

Still closed (not an inclusive list):
• IL laundry weekly flat linen cancelled to accommodate licensed area cleaning.
• Dining Rooms – Your option A or B meal will continue to be delivered to your doorstep.
• Bistro & coffee lounges in Northpointe and Southridge.
• Gathering / entertainment areas – Heritage Activity Center & Southridge Treetop.
• Group activities and Living Well classes.

Health and Safety Precautions:
• Watch your distance by maintaining 6’ between yourself and others.
• Wear a mask anytime you are outside your residence (Kansas & Johnson County requirement).
• Wash your hands for 20 seconds with soap and water or use hand sanitizer.
• Avoid congregating in the hallways or walkways and avoid large gatherings.
• Cover your mouth and nose when coughing or sneezing.
• If you are feeling sick, please stay home and reach out to your physician via telephone to discuss your health situation and notify Steffany Brosa at 744-2451.

Please remember the safety measures protect you, your neighbors, staff and the whole Lakeview community.

Thank you for your continued support,
Lakeview Village Executive Team